



Members Handbook & Code of Conduct 2024/25



Staffordshire Union of
Golf Clubs



ENGLANDGOLF

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Welcome to Calderfields

Hello and welcome to Calderfields Golf & Country Club, one of the premier resorts in Staffordshire and indeed the Midlands.

As a member you are now guaranteed three things

- **A warm welcome from our current members.**
- **A golf course you can be proud of which is always improving.**
- **A club with one of the best social calendars in the county.**

Over the past decade, Calderfields has added several facilities to enhance member's & visitors experience. Including the Staffordshire Performance Golf Centre, a £1 million Pro Shop and practice facility, adjacent to the 1st tee. It boasts an array of services to assist every golfer with retail, PGA golf lessons, indoor simulator, and TPI fitness studio.

Although the course itself is relatively flat, its mature tree lined fairways, narrow approaches and postage stamp greens make Calderfields one of the toughest tests of golf in the Staffordshire. A membership with us is guaranteed to see your game develop.

I look forward to seeing and hearing from you throughout your time here and sincerely hope to see you enjoy your golf membership to its full potential.

Kindest Regards

Adrian Bambrough
Director of Golf

Who's Who



Dan Lowe
(Director)



Adrian Bambrough
(Director of Golf)



Ken Jones
(President)



Jason Dudley
(Men's Captain)



Ian Gilbert
(Senior's Captain)



Ryan Wallace
Golf professional.



David Freeman
(Safeguarding &
Welfare Officer)

Elected Committee members:



Paul Davies
Vice-Captain



David Beale



David Dudley



John Burnett
WHS Secretary



Matt Highway



Paul Marsh



Rob. Ashfield



Terry German
(Treasurer)

Booking/Operating Procedures

- Members have 2-week advance priority booking of peak tee times as an important premium feature within their membership. Therefore, the following will be upheld at all times:
 - I. Societies/Stay & Play will only be booked in after 10:30 am on Saturdays and 11:00 am on Sundays.
 - II. Members can only sign guests in after the Major competition bookings at weekends but anytime from 09:30 am on a standard weekend
PLEASE NOTE: In exceptional circumstances, the management reserve the right to host county fixtures or other similar interest with prior notice going out to members.
- Any member found abusing the booking system *MAY* have their privileges revoked and resort to booking tee times direct through the pro shop. This includes booking false tee times for guests in an attempt to play on your own. The professional reserves the right to pair people up to avoid slow play. It also includes repeatedly booking tee times and not turning up for your designated slot.
- In the event of thunder & lightning, adverse weather or a medical emergency on the course, the management will raise an alarm/siren. Upon hearing this siren ALL Golfers must leave the golf course immediately, regardless of their hole location.
- During winter months/adverse weather, the greenkeeper reserves the right to restrict the course in order to protect it. Certain restrictions, for example Temporary Greens, Winter Tees, Carry Only, Trolleys/Buggies must stick to the path, may be enforced. In the event of restrictions, Blue Badge holders can still access the course providing they keep their buggies to the designated path. In the event of buggies/trolleys being misused, we reserve the right restrict blue badge holders. Although this GUIDANCE has come from England Golf, Calderfields Golf and Country Club reserve the right to protect the course at all times.
- Being a member of any golf course is an annual commitment, however the course may not be open 365 days a year. Any course closures are for the good of the course/club, and members should respect this. We understand it can be frustrating at times, but the sustainability of the course and membership is paramount.

WHS & Handicaps

By now you will have paid your compulsory annual union fee to Staffordshire golf. This fee facilitates your account being created and maintained on the WHS (World Handicap System) every year.

What is a Handicap Index:

The WHS (World Handicap System) provides you with a portable measure of your demonstrated playing ability. This is consistent with how all other golfers are measured around the world.

What is the Purpose of the WHS:

To provide maximum enjoyment for all who play the game anywhere in the world allowing people to compete on a fair basis, regardless of the venue.

How do you get a handicap at Calderfields:

You will need to submit scores from a total of 54 holes, made up of 9- or 18-holes scores. For example, you could submit any of the following:

- 3 Rounds of 18 holes (54 Holes)
- 6 Rounds of 9 Holes (54 Holes)
- 2 Rounds of 18 and 2 rounds of 9 holes (54 Holes)
- 4 Rounds of 9 and 1 round of 18 Holes (54 Holes)

You will also need to:

- Ensure another person is present during the round, as they will need to sign your scorecard (attest to it).
- Play to the Rules of Golf (R&A Rules of Golf App Available).
- **For handicap submission only 5+** is the maximum allowance on any single hole, this is automatically calculated when scores are submitted in the WHS software. For example, on a par 3 the maximum score you can have is 8. If you are going to score a 9, **you have permission to pick the ball up and walk the hole to avoid slow play.** It is encouraged that you try to finish the hole, as this is good practice when it comes to playing in strokeplay events in future rounds. Should you score a 12 on the par 3, you may submit the correct score but the WHS software is programmed to automatically register it as 5+ (8).

Once you have your cards signed by another member, please post your cards in one of the designated boxes ready for our handicap secretary to collect. These can be found in the pro shop or outside the golf managers office. The handicap secretary will then collect and register scores on WHS. He will then email your handicap directly to you, so please ensure your email address is registered correctly on BRS in the golf managers office.

What is the MAXIMUM Handicap Index:

54 is the maximum handicap for all golfers, regardless of gender, age or ability. This is a great starting point for all golfers and allows development to be seen with ease.

What is a course handicap:

At every golf course here in the UK you will see a large board located somewhere near the first tee, which has the course rating and slope rating for that particular course. The course rating is an internationally recognised score which rates the difficulty of the course in comparison to others.

This means that the handicap index you obtain at Calderfields may fluctuate when playing other easier or more difficult courses.

How is a course handicap worked out:

In short, a very complex mathematical algorithm which includes the length of the course, the slope rating, number of hazards and much more. As a result of these factors, your course handicap maybe different depending on which tees you play from.

A copy of the course/slope rating certificate (example below) can be found in the changing/locker rooms and near the first tee. This can be found next to the 1st tee at most other courses too.

WORLD HANDICAP SYSTEM COURSE HANDICAP TABLE R&A USGA Calderfields Golf & Country Club			
Course Rating 71.0 Men's White (from 31 Mar 2024) Par 72 Slope 125			
Handicap Index Range	Course Handicap	Handicap Index Range	Course Handicap
+5.0 to +5.0	+7	22.9 to 23.7	25
+4.9 to +4.1	+6	23.8 to 24.6	26
+4.0 to +3.2	+5	24.7 to 25.5	27
+3.1 to +2.3	+4	25.6 to 26.4	28
+2.2 to +1.4	+3	26.5 to 27.3	29
+1.3 to +0.5	+2	27.4 to 28.2	30
+0.4 to 0.4	+1	28.3 to 29.1	31
0.5 to 1.3	0	29.2 to 30.0	32
1.4 to 2.2	1	30.1 to 30.9	33
2.3 to 3.1	2	31.0 to 31.8	34
3.2 to 4.0	3	31.9 to 32.7	35
4.1 to 4.9	4	32.8 to 33.6	36
5.0 to 5.8	5	33.7 to 34.5	37
5.9 to 6.7	6	34.6 to 35.4	38
6.8 to 7.6	7	35.5 to 36.3	39
7.7 to 8.5	8	36.4 to 37.2	40
8.6 to 9.4	9	37.3 to 38.1	41
9.5 to 10.3	10	38.2 to 39.0	42
10.4 to 11.2	11	39.1 to 39.9	43
11.3 to 12.1	12	40.0 to 40.8	44
12.2 to 13.0	13	40.9 to 41.7	45
13.1 to 13.9	14	41.8 to 42.6	46
14.0 to 14.7	15	42.6 to 43.4	47
14.8 to 15.6	16	43.5 to 44.3	48
15.7 to 16.5	17	44.4 to 45.2	49
16.6 to 17.4	18	45.3 to 46.1	50
17.5 to 18.3	19	46.2 to 47.0	51
18.4 to 19.2	20	47.1 to 47.9	52
19.3 to 20.1	21	48.0 to 48.8	53
20.2 to 21.0	22	48.9 to 49.7	54
21.1 to 21.9	23	49.8 to 50.6	55
22.0 to 22.8	24	50.7 to 51.5	56

WORLD HANDICAP SYSTEM COURSE HANDICAP TABLE R&A USGA Calderfields Golf & Country Club			
Course Rating 70.0 Men's Yellow (from 31 Mar 2024) Par 72 Slope 123			
Handicap Index Range	Course Handicap	Handicap Index Range	Course Handicap
+5.0 to +4.2	+7	25.3 to 26.1	26
+4.1 to +3.3	+6	26.2 to 27.1	27
+3.2 to +2.3	+5	27.2 to 28.0	28
+2.2 to +1.4	+4	28.1 to 28.9	29
+1.3 to +0.5	+3	29.0 to 29.8	30
+0.4 to 0.4	+2	29.9 to 30.7	31
0.5 to 1.3	+1	30.8 to 31.6	32
1.4 to 2.2	0	31.7 to 32.6	33
2.3 to 3.2	1	32.7 to 33.5	34
3.3 to 4.1	2	33.6 to 34.4	35
4.2 to 5.0	3	34.5 to 35.3	36
5.1 to 5.9	4	35.4 to 36.2	37
6.0 to 6.8	5	36.3 to 37.2	38
6.9 to 7.8	6	37.3 to 38.1	39
7.9 to 8.7	7	38.2 to 39.0	40
8.8 to 9.6	8	39.1 to 39.9	41
9.7 to 10.5	9	40.0 to 40.8	42
10.6 to 11.4	10	40.9 to 41.8	43
11.5 to 12.4	11	41.9 to 42.7	44
12.5 to 13.3	12	42.8 to 43.6	45
13.4 to 14.2	13	43.7 to 44.5	46
14.3 to 15.1	14	44.6 to 45.4	47
15.2 to 16.0	15	45.5 to 46.3	48
16.1 to 16.9	16	46.4 to 47.2	49
17.0 to 17.9	17	47.4 to 48.2	50
18.0 to 18.8	18	48.3 to 49.1	51
18.9 to 19.7	19	49.2 to 50.0	52
19.8 to 20.6	20	50.1 to 50.9	53
20.7 to 21.5	21	51.0 to 51.9	54
21.6 to 22.5	22	52.0 to 52.8	55
22.6 to 23.4	23	52.9 to 53.7	56
23.5 to 24.3	24	53.8 to 54.6	57
24.4 to 25.2	25		

WORLD HANDICAP SYSTEM COURSE HANDICAP TABLE R&A USGA Calderfields Golf & Country Club			
Course Rating 71.4 Women's Red (from 31 Mar 2024) Par 72 Slope 128			
Handicap Index Range	Course Handicap	Handicap Index Range	Course Handicap
+5.0 to +4.4	+6	23.1 to 23.9	26
+4.3 to +3.5	+5	24.0 to 24.8	27
+3.4 to +2.6	+4	24.9 to 25.6	28
+2.5 to +1.7	+3	25.7 to 26.5	29
+1.8 to +0.8	+2	26.6 to 27.4	30
+0.7 to 0.0	+1	27.5 to 28.3	31
0.1 to 0.9	0	28.4 to 29.2	32
1.0 to 1.8	1	29.3 to 30.1	33
1.9 to 2.7	2	30.2 to 30.9	34
2.8 to 3.6	3	31.0 to 31.8	35
3.7 to 4.5	4	31.9 to 32.7	36
4.6 to 5.3	5	32.8 to 33.6	37
5.4 to 6.2	6	33.7 to 34.5	38
6.3 to 7.1	7	34.6 to 35.4	39
7.2 to 8.0	8	35.5 to 36.2	40
8.1 to 8.9	9	36.3 to 37.1	41
9.0 to 9.7	10	37.2 to 38.0	42
9.8 to 10.6	11	38.1 to 38.9	43
10.7 to 11.5	12	39.0 to 39.8	44
11.6 to 12.4	13	39.9 to 40.6	45
12.5 to 13.3	14	40.7 to 41.5	46
13.4 to 14.2	15	41.6 to 42.4	47
14.3 to 15.0	16	42.5 to 43.3	48
15.1 to 15.9	17	43.4 to 44.2	49
16.0 to 16.8	18	44.3 to 45.1	50
16.9 to 17.7	19	45.2 to 45.9	51
17.8 to 18.6	20	46.0 to 46.8	52
18.7 to 19.5	21	46.9 to 47.7	53
19.6 to 20.3	22	47.8 to 48.6	54
20.4 to 21.2	23	48.7 to 49.5	55
21.3 to 22.1	24	49.6 to 50.4	56
22.2 to 23.0	25	50.5 to 51.2	57

Payment Policy

We currently operate a grace period of 7 days. This means that if a payment has not been received within 7 days of it being due, your booking capabilities on BRS will be disabled and you will not be able to use the course, your bar card or enter competitions. The office is open 7 days a week and we are friendly and understanding when it comes to financial concerns. We have a range of membership prices & payment options which you can always explore.

The **£50 bar levy** is a compulsory fee each year which is used as an incentive for you to use Alan's Sports Lounge and bar and also to gain your up to 10% members discount across the venue.

The balance of your card is your responsibility through the year, and we advise that you present your card rather than announce your number in a public space.

This is to prevent dishonest members/guests from using your number/balance in your absence. In circumstances where bar credit/competition winnings have accumulated, they can **NOT** be used to pay for/towards a **membership subscription**.

Cancellation Policy

Currently all of our memberships are contracted for 12 months during the 1st year, which means you cannot cancel at any point in the year. Any direct debits will continue to be processed after this period unless otherwise notified. This currently signifies you as a rolling member.

If you wish to cancel after your initial 12-month period, you will need to do so in writing 30 days in advance. Any payment due within those 30 days will be processed as normal, but any payments due after those 30 day's notices, will be cancelled.

Suspension Policy

Currently we suspend memberships in exceptional circumstances of **illness, injury or rehabilitation**, but the process can become complicated and cause a loss of fees for the club. We understand you may not get the full use of your membership; therefore, we can temporarily suspend your membership. You will need to provide us with a doctor's note/medical letter detailing the duration of your rehabilitation. **Annual Payers** are given their time lost back at the end of their renewal period by changing their renewal period notice on our software. Monthly Payers, we ask you to maintain your payments during your period of rehabilitation and again, we will honour the time lost with free months at the end of your renewal period.

In circumstances whereby members plan to leave the country for a period of time, whether it be with work or for a vacation, we will only suspend your membership if it is for a period of **2 months or longer**. We **CANNOT** suspend your membership for **1 month**. We will suspend your membership in the same way as above, **honouring any time lost at the end of your renewal period**.

Disciplinary Procedure

The club/committee has the right to take disciplinary action against any member who displays serious, unpleasant, or persistent behaviour, considered to be contrary to the rules and etiquette of golf, or to be to the detriment of the business.

The disciplinary action may take the form of, but not be limited to, a warning of future conduct, temporary suspension of membership, temporary suspension from competitions or the immediate termination of membership. Most matters will be dealt with by the committee but in certain circumstances, the Directors will reserve the right on all disciplinary issues. A copy of the members constitution can be found in the locker room and online.

Dress Code & Etiquette

We understand that golf has come a long way over the last 20 years in terms of clothing/traditions being relaxed, but we still uphold some values of a traditional golf club.

- Golf Shoes **MUST** be worn on the golf **course at all times**; however, trainers can be worn in the pro shop or on practice facilities. Golf shoes must not be worn into the bar area.
- Any form of **Denim** or **Cargo shorts** or **trousers** are **STRICTLY prohibited** and the professional will refuse entry to the course. **Football shirts are also prohibited.**
- Some form of **collar must be worn**, this can be traditional 'polo' collars or the more modern **shawl neck** collar.
- **Shirts must be tucked in both on the course and in the clubhouse.**
- Golf specific Hoodies **ARE** allowed on the course, but **HATS & HOODS must NOT be worn in the clubhouse.**
- Golf style joggers/cuffed pants are permitted, providing they are accompanied with a tucked in top.
- Ladies sports leggings are permitted, as are skirts and sleeveless shirts.
- White Ankle/Invisi/Sports socks are permitted.

Use common sense with regards to your golf clothing, if you look scruffy you will draw unwanted attention to yourself.

Competitions

Eligibility - Here at Calderfields we operate an inclusive range of competitions for all memberships categories, ages and gender, with most competitions being run over a 2 day period. However, to protect the integrity of the club, the membership and its competition committee, certain restrictions are in place:

7 Day Members:

- There are no restrictions in any competition(s).
- The Club captain must be a 7-day member to ensure all requirements are met throughout the year.

5 Day Members:

- Members are entitled to enter all competitions Mon-Fri.
- 5 Day members are entitled to enter 7-day competitions (Saturday Sunday), However they will need to pay an additional green fee to play the course over the weekend. For Example, a 5-day member can enter a Saturday competition providing they pay a guest green fee (around £30), and the entrance fee to the competition (usually £3).
- 5 Day members are entitled to enter the single and pairs knockout competitions as fixtures can be arranged over any 7-day period.
- Although seniors play in their own fixtures on Tues and Thursday, they are still entitled to enter all other club competitions.
- Although the club captain must be a 7 day member, the senior captain can be a 5 day member.

Flexible Points Members

- Although we encourage all of members to enter competitions as a good way of maintaining a fair and accurate handicap, flexi members are not eligible to win a board competition.
- Flexi members are entitled to enter boards comps to provide a qualifying score but cannot be eligible for prizes.
- Flexi members are entitled to enter/win all other club competitions outside of board competitions.

Intermediate/Student Members

- All age categories 19-30 years of age are entitled to enter/win all club competitions (including board comps), regardless of their membership price.

Colt 16-18 Members:

- Are entitled to enter/win all adult competitions EXCEPT board comps. However, 1 exception is made in the case of the single and pairs knockouts so a Colt can partner with their parent.

Junior Members (Under 16):

- Are entitled to enter/win all adult competitions EXCEPT board comps. However, 1 exception is made in the case of the single and pairs knockouts so a Junior can partner with their parent.

How to Enter – All competitions are advertised well in advance on Master Scoreboard (www.masterscoreboard.co.uk), in the members' locker rooms (which all members have access to), in the pro shop & online. Each advert will tell you the date, the format (Singles, Pairs, Team, Stableford, Strokeplay etc.), the entry fee and how to enter.

All mid-week and weekend monthly competitions can be entered on the day, providing the golfer has pre-booked their tee time. You can enter these competitions by logging in using the touch screen computer in our Pro shop.

To enter a competition, put your name on the competition entry/ sign up sheet which would be located in the locker rooms. In some cases, it is a book your own tee time or it may be a "drawn tee time" which is carried out by the Handicap committee.

On the day of the event, you must sign in via the computer screen which is located within the Pro Shop. This must be done prior to teeing off.

Withdrawals can only be made in person or by telephone calls, Failure to act accordingly will be treated as a "no show" (unless there are mitigating circumstances to waive such a penalty) If a member withdraws from a competition, they are not permitted to re-enter that competition.

All members must ensure they have paid for the competition before entering the first tee area.

For a competition with a "Drawn tee time" the draw sheet indicating your tee time will be posted on the BRS system and in the member's locker/changing room.

Once a draw has been made these tee times are fixed and cannot be changed, unless there is a valid reason and this has been agreed with the Handicap Secretary.

Failure to attend a competition tee time (without sufficient notice) or walking off the course during a competitive round may be met with disciplinary action.

After your competition round of golf, you must enter your score by using the computer screen in the Pro Shop and place your correctly completed and signed scorecard in the box underneath the screen.

Results are usually posted on the Master scoreboard website or via the BRS app, on the club website and via a BRS email.

Terms and Conditions

General Membership

1. Golf members sign to acknowledge that the membership runs for a minimum of a twelve (12) months period except where pro rata memberships are offered to align them with April renewal dates.
2. A fourteen (14) day cooling off period is applied to every new membership taken out. A refund will be granted within this timeframe and any tee times used during this period would be calculated against the refund.
3. Suspension or cancellation of golf membership outside of the fourteen (14) day cooling off period will only be considered on the grounds of pregnancy, serious illness, redundancy, or relocation outside of the club's catchment area. All requests should be supported by third party evidence and shall be at the discretion of the Director of Golf.
4. Shared household memberships are to be taken out at the same time and payable through one bank account. Should one person not renew their membership then the membership would be restricted in line with the new parties renewing their membership with the club.
5. At enrolment, members must declare any injury, illness or other health conditions that may prevent them using some or all the facilities at the club. Members are also required to report any changes in their health status during their membership with us.
6. Data Protection. If you do not pay everything you owe or make late payments, Calderfields Golf and Country Club may pass on information about you to financial and other organisations.

Direct Debits

1. When signing up for membership on the Direct Debt scheme you agree to the terms that this is a twelve (12) month membership (except whereas a pro rota membership is agreed) and a twelve (12) month agreement for the direct debit. This can only be cancelled by the by the terms in number 2 in the above section.
2. Any late payments will be issued a warning, a late fee of Twenty Pounds (£20.00) or suspension of membership.
3. If the member cancels their direct debit, the outstanding balance will go to a third party for collection. A fee of Seventy-five pounds (£75.00) will be added to the outstanding balance to cover this fee.

Responsibilities of the Member

Please sign and return the below information to the golf manager ASAP.

Appendix A of the WHS Rules of Handicapping

- I will make the best score possible on each hole.
- I will pre-register any intent to enter a score to WHS, before starting play
- I will return all acceptable scores for handicap purpose in the post box or online.
- I will submit competition scores promptly after play.
- Play to the Rules of Golf
- Certify scores for fellow players after witnessing the round.
- Submit scores.
- Act with integrity following all relevant rules, and refrain from using or overcoming any rule to any gain or unfair advantage.
- Have only one handicap record, administered by a home club.
- I have read and agree to all of the information found in this handbook.

SIGN: _____

PRINT: _____

DATE: _____